

## FAQ's

People want to know where their money is going these days... and we don't blame them. We've put together this list of frequently asked questions to address questions that may be brought up by participants and sponsors. If you need additional assistance, feel free to contact us by email or by phone and we'll do our best to help.

### **What is PROLASA?**

Translated from French, PROLASA stands for "the laymen's health program". The agency was established in the Democratic Republic of Congo over 20 years ago. In that time, they have worked hard in a poor and politically unstable environment to help others. Programs include education, orphan care, health care and community development.

### **What is PROLASA Canada?**

Based in Plaster Rock, New Brunswick, Canada, PROLASA Canada has been in operation since 2003. Our function is to direct, coordinate and support the work of PROLASA in Congo with its education, orphan care, health care and community development programs. In 2006 our agency was formed into a corporation and in 2007 we were recognized as a registered charity by the government of Canada.

### **What program is this campaign funding?**

Money raised during the Miss-A-Meal Campaign will go towards sending a shipping container to the Democratic Republic of Congo.

### **What portion of the money raised goes to the project?**

We pledge to you that greater than 90% of all donated funds will be used to benefit the people of Congo. We do our very best to minimize banking fees, transfer fees and administrative costs in order for the donations collected to have the greatest possible impact.

### **As a charity can you issue receipts?**

We are able to issue tax deductible receipts for donors in Canada. As participants collect sponsorships the required information for the receipt will be collected. This will include name, full address and the amount of the donation. Once we receive the donor rosters and donations from participants we will issue receipts directly to sponsors. Receipts will be issued for any donation amount of greater than \$10. Donations received from the US will be processed through our partners at ICC.

### **What is your privacy policy for my name and address?**

Names and address will be used for the purpose of issuing receipts. If you don't want to give your information you can make an anonymous donation, however, we cannot issue a receipt in this case.

### **What if somebody I know wants to be a participant?**

If you contact somebody who would like to help with this project simply contact us with their name and address. We will contact them to discuss their involvement in the program.

### **Where can I get more information about PROLASA and this project?**

You can find out more about PROLASA at [www.prolasa.org](http://www.prolasa.org). There is also more information on the Miss-A-Meal Campaign on our website at <http://english.prolasa.org/miss-a-meal/>. We will be updating information about the campaign as things progress so you can stop in for a progress report at any time. We've included some photos and a brochure about PROLASA's work for your enjoyment.

We hope that this has answered your questions but if you need further information please feel free to contact us.